

Survey 2010

Rationale

As part of our ongoing commitment to maintaining and improving Standards and Quality in Dalziel High School, this survey was commissioned. The purpose was to elicit the views of pupils, staff and parents on issues relating to two particular aspects from the "Quality Initiative in Scottish Schools" document, as well as "How Good is Our School" (version 3) issued by HM Inspectors of Schools.

The survey is part of our triennial process, and revisits the areas looked at in the Surveys conducted in 2001, 2004 and 2007. Comparisons from the 2007 Survey are drawn in this document.

The 2 aspects surveyed this Session are:

- Ethos
- Management

These issues are closely linked with the aims of the school, namely:

- To make the best possible educational provision for all pupils
- To provide a meaningful curriculum for all
- To provide a well ordered environment in which Teaching and Learning can take place
- To make best use of staff and resources
- To have high expectation of pupil performance and to identify reasons for under achievement

For this survey, questionnaires were issued to:

- Pupils in every year group, S1 to S6, 552 in total
- Parents of pupils in each year group, not completing a pupil questionnaire, 358 in total
- All members of teaching and non-teaching staff, 98 in total

The percentage returns of questionnaires used were:

GROUP	Survey 2007	Survey 2010
S1/2 Pupils	100%	100%
S3/4 Pupils	83%	87%
S5/6 Pupils	88%	91%
Parents	15%	14%
Staff	38%	47%

The results recorded overleaf are percentage responses to questions rounded off to the nearest whole number, collated in 2 main groups:

- Pupil Responses, and
- Staff/Parent responses

To make comparison of figures easier, the pupil responses for 2010 are in the right hand column and 2007 in the left hand column.

PUPIL QUESTIONNAIRE 2010

The responses below are in rounded percentages, with those from Survey 2007 and Survey 2010 provided for comparison.

SURVEY 2007

	S1/ 2	S3/ 4	S5/ 6
A	16	9	8
B	39	22	32
C	38	53	41
D	7	16	19
E			

1 What do you think of Dalziel High School ?

- A I really enjoy school.
 B I enjoy school.
 C I usually enjoy school.
 D I do not enjoy school.

E _____

	S1/ 2	S3/ 4	S5/ 6
A	22	13	6
B	66	68	67
C	11	15	18
D	2	4	9
E			

2 How do you find our school environment ?

- A Open and very welcoming.
 B Open and welcoming.
 C Open, but not very welcoming
 D Neither open nor welcoming.

E _____

	S1/ 2	S3/ 4	S5/ 6
A	31	20	12
B	36	34	29
C	27	33	34
D	5	14	25
E			

3 Do you think the school offers equality of opportunity for all pupils ?

- A Yes for all pupils.
 B Yes for most of the pupils.
 C Yes for some of the pupils.
 D Not at all.

E _____

	S1/ 2	S3/ 4	S5/ 6
A	13	9	7
B	55	43	46
C	24	35	28
D	8	14	19
E			

4 Do you think the school treats all pupils fairly ?

- A All of the time.
 B Most of the time.
 C Only some of the time.
 D Not at all.

E _____

	S1/ 2	S3/ 4	S5/ 6
A	55	49	50
B	40	43	42
C	5	8	5
D		1	3
E			

5 How do you think the school deals with visitors ?

- A They are very well received and made to feel welcome.
 B They are well received and made welcome.
 C They are fairly well received.
 D Not well received and not welcomed.

E _____

SURVEY 2010

	S1/ 2	S3/ 4	S5/ 6
A	18	12	12
B	46	29	32
C	33	44	42
D	3	15	14
E			

	S1/ 2	S3/ 4	S5/ 6
A	28	15	20
B	68	63	68
C	4	17	12
D		5	
E			

	S1/ 2	S3/ 4	S5/ 6
A	38	33	26
B	36	40	36
C	26	19	30
D	1	8	8
E			

	S1/ 2	S3/ 4	S5/ 6
A	23	15	18
B	52	51	60
C	22	25	23
D	3	9	9
E			

	S1/ 2	S3/ 4	S5/ 6
A	52	50	55
B	42	38	36
C	4	10	9
D	2	2	
E			

SURVEY 2007

	S1/ 2	S3/ 4	S5/ 6
A	17	12	8
B	63	64	69
C	17	18	17
D	2	6	6
E			

	S1/ 2	S3/ 4	S5/ 6
A	33	26	19
B	42	41	50
C	23	32	28
D	2	1	3
E			

	S1/ 2	S3/ 4	S5/ 6
A	61	69	62
B	31	25	27
C	8	5	5
D		1	5
E			

	S1/ 2	S3/ 4	S5/ 6
A	30	17	15
B	44	39	37
C	22	37	42
D	4	6	6
E			

	S1/ 2	S3/ 4	S5/ 6
A	17	14	11
B	45	38	36
C	36	44	46
D	3	4	7
E			

	S1/ 2	S3/ 4	S5/ 6
A	10	14	17
B	47	46	64
C	38	33	17
D	4	7	3
E			

6 What do you think best describes the morale of the pupils in the school

- A Pupils' morale is very high and positive.
- B Pupils' morale is high and positive.
- C Pupils' morale is not very positive.
- D Pupils' morale is poor.

E _____

7 What do you think best describes the majority of staff in the school ?

- A The staff are very good and expect pupils to do well.
- B The staff are good and most expect pupils to do well.
- C Only some of the staff are good and expect pupils to do well.
- D The staff are not very good and don't expect pupils to do well.

E _____

8 What do you think staff expect with respect to attendance, behaviour a discipline ?

- A Very high standards.
- B High standards.
- C Reasonable standards.
- D Unreasonable standards.

E _____

9 How good are staff at telling you when you do well?

- A Very good.
- B Good.
- C Sometimes say you are doing well.
- D Never say you are doing well.

E _____

10 What do you think of the behaviour and discipline in the school ?

- A Very well behaved and well disciplined.
- B Well behaved and disciplined.
- C Reasonably well behaved and fairly well disciplined.
- D Poorly behaved and not very disciplined.

E _____

11 What do you think of the relationship between staff and pupils?

- A Staff and pupils get on very well.
- B Staff and pupils get on well.
- C Staff and pupils could get on better.
- D Staff and pupils do not get on well.

E _____

SURVEY 2010

	S1/ 2	S3/ 4	S5/ 6
A	21	12	10
B	64	65	69
C	15	17	17
D	2	5	4
E			

	S1/ 2	S3/ 4	S5/ 6
A	36	26	31
B	45	41	50
C	18	30	15
D	1	4	4
E			

	S1/ 2	S3/ 4	S5/ 6
A	64	63	62
B	32	33	29
C	2	2	5
D	2	2	4
E			

	S1/ 2	S3/ 4	S5/ 6
A	32	18	16
B	41	39	40
C	25	34	40
D	2	8	4
E			

	S1/ 2	S3/ 4	S5/ 6
A	28	12	16
B	47	43	42
C	25	41	40
D		4	2
E			

	S1/ 2	S3/ 4	S5/ 6
A	26	15	22
B	53	46	62
C	18	33	16
D	3	7	
E			

SURVEY 2007

	S1/ 2	S3/ 4	S5/ 6
A	39	26	35
B	42	38	40
C	17	30	19
D	2	7	6
E			

12 How well does the school encourage you to take on extra responsibilities eg class captains etc?

- A It provides lots of opportunities for pupils.
 B It provides some opportunities.
 C It provides few opportunities.
 D It provides no opportunities to take on extra responsibility.
 E _____

	S1/ 2	S3/ 4	S5/ 6
A	17	15	15
B	43	38	33
C	30	35	38
D	9	11	14
E	1		

13 Does the school encourage your parents to be involved in what you do at school ?

- A Yes, all the time.
 B Yes, some of the time.
 C Only occasionally.
 D Not at any time.
 E _____

	S1/ 2	S3/ 4	S5/ 6
A	31	22	13
B	40	35	40
C	15	23	28
D	13	20	20
E			

14 How well do you think the school responds to enquiries by your parents?

- A Very well.
 B Quite well.
 C Reasonably well.
 D Could be better.
 E _____

	S1/ 2	S3/ 4	S5/ 6
A	24	19	15
B	60	54	49
C	12	17	23
D	3	10	13
E			

15 Do you think the school contributes to the life of the local community?

- A Yes – very involved.
 B Yes – fairly involved.
 C Yes – but only minimal involvement.
 D No – not involved within the community.
 E _____

	S1/ 2	S3/ 4	S5/ 6
A	37	32	40
B	36	38	33
C	3	5	3
D	24	25	24
E			

16 Do you think the school has effective links with other agencies ie. Primary schools, FE Colleges, employers etc.?

- A Yes.
 B Probably.
 C No.
 D Don't know.
 E _____

	S1/ 2	S3/ 4	S5/ 6
A	34	20	16
B	41	46	54
C	15	14	15
D	9	19	15
E		1	

17 Do you feel that there are staff in school you can talk to about any matter?

- A Yes, a number of different members of staff.
 B Yes, but only a few members of staff.
 C Yes, but only one member of staff.
 D No, I have no one to talk to.
 E _____

SURVEY 2010

	S1/ 2	S3/ 4	S5/ 6
A	35	32	43
B	40	41	43
C	20	24	14
D	5	5	
E			

	S1/ 2	S3/ 4	S5/ 6
A	21	16	19
B	43	37	37
C	30	34	31
D	6	13	13
E			

	S1/ 2	S3/ 4	S5/ 6
A	35	24	18
B	43	42	43
C	15	19	23
D	7	15	16
E			

	S1/ 2	S3/ 4	S5/ 6
A	22	22	19
B	54	57	51
C	14	11	23
D	10	10	7
E			

	S1/ 2	S3/ 4	S5/ 6
A	43	53	42
B	34	35	36
C	3	2	3
D	20	10	19
E			

	S1/ 2	S3/ 4	S5/ 6
A	38	27	23
B	47	49	57
C	12	16	17
D	3	8	3
E			

SURVEY 2007

	S1/ 2	S3/ 4	S5/ 6
A	51	42	16
B	32	34	54
C	14	15	15
D	3	9	15
E			

18. Do you feel that the school has clear aims for all of its pupils ?

- A Yes, aims are made clear to all pupils.
- B Yes, aims are fairly clear.
- C Yes, some aims are clear.
- D No, the aims are not made clear to pupils.
- E _____

SURVEY 2010

	S1/ 2	S3/ 4	S5/ 6
A	47	38	41
B	29	39	42
C	12	17	14
D	2	6	3
E			

19. If you have any other comments you wish to make, please write them in the space below;

SUMMARY OF PUPIL RESPONSES

By comparing the responses from Survey 2007, with the present Survey results, it is clear that the procedures put in place as a result of the findings of Survey 2007 have been successful. In almost all questions asked, we are doing at least as well now as then, and in a number of areas, we have shown significant improvement.

COMPARISON OF RESULTS FROM SURVEY 2007 AND SURVEY 2010

(Responses to each question)

1. As in 2007, the vast majority of pupils state that they enjoy School;
2. Further improving on Survey 2007, on average, well over 80% of pupils in the School find our environment open and welcoming;
3. In each year group, there has been a significant increase in the numbers of pupils who think that the School offers equality of opportunity for all. The figures for Middle School have improved by almost 20%;
4. There has been a significant increase in the number of pupils who think that the School treats all pupils fairly;
5. As in 2007, the vast majority of pupils think that the School treats visitors very well and makes them feel welcome;
6. As in 2007, the vast majority of pupils state that pupil morale is high and positive;
7. In Upper School there has been a significant increase in those numbers of pupils who stated that the staff are good and have high expectations of them. In Lower there was also an increase and in Middle School, the response was similar to that of Survey 2007;
8. As in 2007, the vast majority of pupils state that the staff set and expect high standards in the School;
9. As in 2007, the majority of pupils stated that they thought the staff were good at issuing praise;
10. As in 2001, the vast majority of pupils stated that the behaviour and discipline of the pupils is very good, with a substantial increase in Lower and Upper School;
11. There has been a significant increase in the numbers of pupils who stated that they believe they have a good relationship with the staff;
12. The vast majority of pupils in Middle and Upper School stated that the school provides lots of opportunities for them to take on additional responsibilities. There was a small drop in the number of Lower School pupils who felt this was the case;
13. The majority of pupils stated that they believed the School encourages their parents to be involved in what they do at School;
14. As in 2007, the majority of pupils, averaging over 65%, stated that they think the School responds well to enquiries by their parents;
15. As in 2001, the vast majority of pupils, think the School makes a very good contribution to the life of the local community;

16. There has been a significant increase in the numbers of Middle School pupils who stated that the School has effective links with other agencies;
17. As in 2007, the vast majority of pupils, averaging over 80%, feel that they can talk to staff in the School about any matter;
18. The majority of pupils of the School are well aware of the aims the School has, although there is a slight drop in the number of pupils from Lower and Middle School.

Below is a selection of the most common comments made by the pupils

S1 / S2	S3 / S4	S5 / S6
<ul style="list-style-type: none"> • We should have lockers • More pupils should be allowed to go to York; • There is too much homework; • It is a good school; • Halal food in the Canteen. • Finish earlier. 	<ul style="list-style-type: none"> • More help should be given to pupils doing Standard Grade; • Some teachers should be aware of other subjects and their workload; • Canteen food should vary more; • We should have lockers; • Very good school. 	<ul style="list-style-type: none"> • Most teachers are good; • Toilets need to be better; • Most of the staff are good; • NABs are a waste of time.

As can be seen clearly from the finding of the Pupil Survey, the vast majority of pupils have a high opinion of the School, and believe that it offers a good level of service. Since the last Survey, a number of improvements have been made to areas highlighted then, and the responses this Session show that they have been successful.

PARENTAL QUESTIONNAIRE 2010

The responses below are in rounded percentages, with those from Survey 2007 and Survey 2010 provided for comparison.

**Leftmost
Box**

**Rightmost
Box**

n	not at all	hardly	in part	mostly	definitely	y
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SURVEY 2007

SURVEY 2010

n										y
				4	96					

Does the school have a strong sense of identity ?

n										y
				8	92					

n										y
		8	33	58						

Does the school offer equality of opportunity for all pupils ?

n										y
		8	34	58						

n										y
		9	43	48						

Does the school treat all pupils fairly ?

n										y
	2	4	4	34	56					

n										y
				63	38					

Does the school offer an open and welcoming environment ?

n										y
		2	6	26	66					

n										y
	4	21	46	29						

Does the school encourage you to visit and make you welcome ?

n										y
	2		16	24	58					

n										y
			13	67	21					

Does pupil morale appear high ?

n										y
		2	4	52	42					

n										y
			17	52	20					

Does staff morale appear high ?

n										y
			10	52	38					

n										y
				13	87					

Do staff expect high standards in attendance, behaviour and discipline ?

n										y
				14	86					

n										y
		4	39	57						

Do staff tell pupils when they are doing well ?

n										y
		2	10	34	54					

n										y
		4	83	13						

Do the majority of pupils appear well behaved ?

n										y
		2	6	50	42					

n										y
		4	74	22						

Do staff relate well to pupils ?

n										y
			12	48	40					

n										y
				63	38					

Does the school encourage pupils to take on additional responsibilities ?

n										y
				8	24	66				

SURVEY 2007

n		y		
		25	50	25

Are you encouraged to become involved in your child's learning ?

n		y		
	4	8	46	42

Does the school take account of the views of parents ?

n		y		
4	4	8	58	25

Does the school contribute to the life of the community as a whole ?

n		y		
	4	8	46	42

Does the school have effective links with other agencies eg Primaries, FE Colleges etc ?

n		y		
		13	50	38

Do the members of the Senior Management Team appear competent ?

n		y		
	4	13	48	35

Are they committed to the school and the pupils ?

n		y		
		9	43	48

Do they inspire confidence ?

n		y		
4	0	9	48	39

Do they have good relationships with parents ?

n		y		
4	4	9	61	22

Do they have good relationships with pupils ?

n		y		
	5	14	55	27

Do they have good relationships with staff ?

n		y		
		9	55	36

Do they communicate effectively with parents ?

n		y		
	4	13	57	26

Do they provide positive leadership for the school ?

n		y		
		13	52	35

Does the school respond well to enquiries you make ?

SURVEY 2010

n		y		
2	2	12	38	42

n		y		
		2	46	52

n		y		
	6	10	48	34

n		y		
	6	6	22	64

n		y		
		6	34	60

n		y		
		4	28	68

n		y		
2		2	20	76

n		y		
2		2	42	54

n		y		
2	4	10	30	54

n		y		
2		10	42	46

n		y		
		8	34	58

n		y		
	2	10	40	48

n		y		
	2	2	24	72

SUMMARY OF PARENTAL RESPONSES

The responses to Survey 2010, very much echo the very positive set of responses made to Survey 2007. In many cases the responses were very similar to the last survey. Cases with the largest changes are detailed below.

- 94% of parents indicated that they believed the School treats all pupils fairly, compared to 100% in Survey 2007;
- 82% of parents felt that the School encourages them to visit, an improvement on the 75% of 2007;
- 94% of parents believe that pupil morale is high, whilst 88% felt this was the case in 2007;
- As in 2007, 100% of parents stated that staff expect high standards in attendance, behaviour and discipline;
- There has been a drop from 96% in 2007 to 88% this year, in how much parents believe staff tell pupils when they are doing well;
- 88% of parents felt that staff relate well to pupils as opposed to 96% in 2007;
- 90% of parents believe the School encourage pupils to take on additional responsibilities, compared with 100% in 2007;
- 80% of parents stated that they are encouraged to become involved in their child's learning, as opposed to 75% in 2007;
- 98% of parents stated that they felt that the School takes account of their views, as opposed to 88% in 2007;
- 94% of parents believe that the Senior Management Team are competent, an increase on the 88% from 2007;
- 96% of parents felt that SMT had good relationships with parents, compared with 87% in 2007;
- 96% of parents believe the School responds well to enquiries they make, compared with 87% in 2007;

STAFF QUESTIONNAIRE 2010

The responses below are in rounded percentages, with those from Survey 2007 and Survey 2010 provided for comparison.

**Leftmost
Box**

**Rightmost
Box**

n	not at all	hardly	in part	mostly	definitely	y
---	-------------------	---------------	----------------	---------------	-------------------	---

SURVEY 2007

SURVEY 2010

n						y		n						y
			6		94		Does the school have a strong sense of identity ?					4		96
	3	22	33		42		Does the school offer equality of opportunity for all pupils ?			9	28		61	
		16	35		49		Does the school treat all pupils fairly ?			4	28		67	
			25		75		Does the school offer an open and welcoming environment ?				15		85	
		8	44		47		Are the staff of the school friendly and supportive ?			2	33		65	
		14	58		28		Does pupil morale appear high ?				37		63	
	8	22	56		14		Does staff morale appear high ?	2	2	28	43		24	
		8	47		44		Do staff expect high standards in attendance, behaviour and discipline ?			2	13		85	
		6	46		49		Do staff tell pupils when they are doing well ?			2	35		63	
	3	14	50		33		Do the majority of pupils appear well behaved ?			2	28		70	
		11	50		39		Do staff relate well to pupils ?			4	33		63	
3		8	31		58		Does the school encourage pupils to take on additional responsibilities ?			2	17		80	

SURVEY 2007

n		y		
3	3	11	39	44

Do you encourage parents to become involved in pupil learning ?

n		y		
		19	28	53

Does the school take account of the views of parents ?

n		y		
	6	14	39	42

Does the school contribute to the life of the community as a whole ?

n		y		
		11	46	43

Does the school have effective links with other agencies eg Primaries, FE Colleges etc ?

n		y		
	3	6	42	50

Do the members of the Senior Management Team appear competent ?

n		y		
		6	25	69

Are they committed to the school and the pupils ?

n		y		
3	3	11	40	43

Do they inspire confidence ?

n		y		
6		3	39	53

Do they have good relationships with parents ?

n		y		
		11	43	46

Do they have good relationships with pupils ?

n		y		
3	6	11	39	42

Do they have good relationships with staff ?

n		y		
		3	43	54

Do they communicate effectively with parents ?

n		y		
		14	40	46

Do they provide positive leadership for the school ?

n		y		
14	8	11	22	44

Are senior staff remits regularly reviewed ?

SURVEY 2010

n		y		
	4	11	17	67

n		y		
	4	6	30	59

n		y		
		8	13	78

n		y		
			28	70

n		y		
	2	2	35	61

n		y		
	2		11	87

n		y		
2		11	30	57

n		y		
			35	65

n		y		
	2	4	35	59

n		y		
4		12	41	41

n		y		
			35	65

n		y		
	2	2	35	59

n		y		
		6	13	61

SURVEY 2007

n		y		
	3	19	44	33

Do members of the SMT communicate effectively with staff ?

n		y		
	3	6	29	63

Are staff encouraged to self – evaluate ?

n		y		
	6	3	28	64

Is the quality of your work regularly monitored by a promoted member of staff ?

n		y		
		6	22	72

Do you make use of all relevant assessment information when evaluating overall standards of attainment in your Department ?

n		y		
		9	34	57

Is your Department / team well managed ?

n		y		
		8	30	62

Is the School Improvement Plan well structured ?

n		y		
3	6	14	33	44

Does the School Improvement Plan contain a manageable number of projects ?

n		y		
3		6	31	61

Does the School Improvement Plan clearly relate to improving standards of attainment ?

n		y		
	5	5	24	65

Is the School Improvement Plan concise, clear and well-organised ?

n		y		
3	0	8	19	70

Are you involved in discussions relating to drafting your Departmental Improvement Plan ?

n		y		
3		3	19	76

Does your Departmental Improvement Plan clearly relate to improving standards of attainment ?

n		y		
3		3	19	76

Is your Departmental Improvement Plan concise, clear and well-organised ?

SURVEY 2010

n		y		
2	2	14	33	48

n		y		
			22	78

n		y		
2	2	2	24	67

n		y		
			13	76

n		y		
2	2	11	22	61

n		y		
		6	24	67

n		y		
		2	37	61

n		y		
		4	20	76

n		y		
		2	28	70

n		y		
6		8	24	61

n		y		
2		6	20	72

n		y		
2		6	24	67

SUMMARY OF STAFF RESPONSES

Similarly to those of the Parental survey, the responses to Survey 2010, very much echo the very positive set of responses made to Survey 2007. In many instances, responses were almost identical across both Surveys, but in a few cases, there was an average difference of above 5%. It is those cases that are outlined below:

- 89% of staff state that the School offers equality of opportunity for all pupils as opposed to 75% in 2007;
- 95% of staff state that they believe that School treats pupils fairly, a rise from the 84% in 2007;
- 98% stated that staff of the School are friendly and supportive, compared with 91% in 2007;
- 100% of staff stated that they believe that pupil morale is high, compared with 86% in 2007;
- 98% believe staff expect high standards in attendance, discipline and behaviour, a rise of 7% from 2007;
- 98% of staff feel that pupils are well behaved, as opposed to 83% in 2007;
- 97% of staff who responded stated that they believe that the School encourages pupils to take on additional responsibilities, as opposed to 89% of staff in 2007;
- 89% feel that the School take account of the views of parents, an 8% increase on the 2007 survey;
- There is a 10% increase in the number of staff who feel the School contribute to the community;
- 100% of staff believe that the relationship that the SMT have with parents is good;
- 94% of staff stated that SMT provide positive leadership for the School, compared with 86% in 2007;
- There was a significant increase (28%) in the number of staff who felt that senior staff remits are regularly reviewed, with 94% stating that this was the case;
- 100% of staff stated that they are encouraged to self-evaluate;
- 83% of staff believe that their department/team is well managed, a drop of 8% from 2007;
- 98% of staff state that the School Improvement Plan contains a manageable number of projects as opposed to 77% in 2007;
- 98% of staff now state that they believe that the School Improvement Plan is concise, clear and well-organised;

Listed below are some of the comments made by staff in their responses

From the office on, the school is very welcoming;

SMT are very approachable and professional ;

Pupil and staff morale are higher than any school I have worked in;

Some local residents don't believe the school contribute to the life of the community;

(With reference to the department development plan) there is a clear emphasis on certification of work and celebrating success.